

December 2015 and January 2016



Signed the demerger of Edipower based on a framework agreement. As of 1st January 2016, Edipower is entirely owned by A2A.

BU: Generation & Trading



230 MW CCGT unit in Cassano d'Adda to be sold by end of 2016.

BU: Generation & Trading



Italian Antitrust Authority: green light to the CCGT asset swap signed with Sorgenia - already operative.

BU: Generation & Trading



- Commissioning of the new feeding system for sludge in Brescia WTE;
- Awards of contracts following tender procedures for Municipal solid waste recovery for 10 kton/y;
- Start up of the activable bioreactor in Province of Pavia for valorization of residual treated waste;
- Waste collection contracts awarded in Northern Italy: more than 150k inhabitants acquired in 2015.

BU: Waste



District heating: new users connected in 2015 for a total capacity of 68.1 MW.

BU: Networks & Heating



Launched intervention plan to renew Milan electricity network, agreed with the Municipality: about 13,500 network joints to be substituted. Duration: 3 years. Capex: about 13 €M.

BU: Networks & Heating



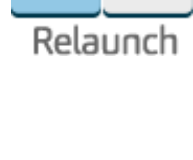
Gas distribution – Milano 1 ATEM published invitation to tender. Offers to be submitted by June 2016.

BU: Networks & Heating



90% of gas networks in Milan and Brescia equipped with cathodic protection, pursuant with the target set by AEEGSI.

BU: Networks & Heating



Energy retail free market: total clients rise from 312k to 434k - beating company projections.

BU: Energy Retail



Public lighting - LED installation process ongoing.

- Milan: about 128k lamps out of 141k, to be completed by August 2016. Total capex 38 €M;
- Brescia: about 30k lamps out of 43k, to be completed by December 2016. Total capex 12 €M;
- Bergamo: about 5k lamps out of 15k, to be completed by July 2016. Total capex 3.6 €M.

BU: Networks & Heating



Signed 40 contracts with industrial clients related to energy efficiency: 75 analysis delivered, 360 interventions to be evaluated.

BU: Networks & Heating



Partnership with Homeserve signed for 2016 and 2017. The framework provides for joint marketing initiatives for products and services, mainly for households. First such initiative to be launched in February: smart thermostat linked to boiler support service.

BU: Energy Retail



New project for people working in hydroelectric plants to maintain and enhance skills - pilot project launched in Valtellina plants for 100 employees.

BU: Corporate - Human Resources



Melograno: diversity management project - core group: women - from five challenges to a project to be presented to top management by February.

BU: Corporate - Human Resources



Employer branding: four focus groups held in Milan and Brescia universities involving students on company and sector perception.

BU: Corporate - Human Resources



Launched new web contest "[Messages from space](#)" for scholarships to promote awareness of sustainability issues, such as the proper use of energy resources and the environmental-friendly technologies.

BU: Corporate - External Communication



Launched 2.0 energy bill with an improved invoice format to provide clearer information to end users compliant with AEEGSI. Digital interactive version to be implemented.

BU: Energy Retail



New available version of PULLamo, an app developed by A2A for citizens and dedicated to environmental services. PULLamo was awarded a prize as best customer service app by Club Customer Management Multimedia Competence.

BU: Waste



The binding offer aimed at creating an industrial partnership that provides for A2A acquisition of 51% of LGH has been accepted by LGH shareholders.

M&A



A2A bought 2% stake in ACSM-AGAM sold by the Municipality of Monza through public auction, rising thus to 23.9% of the share capital. Total price paid: about 2.5 €M.

M&A



Most of the planned 170 initiatives for operating efficiency improvement entered the implementation phase.

EN&A